



# RESCHEDULE AND CANCELLATION POLICY

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## **Notice Requirement**

We hold your appointment just for you and request a 48-hour notice for reschedules or cancellations. This allows us to rebook your slot and offer it to other clients.

## **Deposit Forfeiture**

If you fail to provide a 48-hour notice for reschedules or cancellations, your deposit will be forfeited.

## **No-Show Policy**

If you do not arrive within 30 minutes of your scheduled appointment time without prior notice, you will be considered a no-show. This will result in a charge for the full-service price.

*Thank you for your cooperation and understanding. We look forward to serving you at Dere Nailz!*