

FREQUENTLY ASKED QUESTIONS (FAQ)

Q1. What services does Dere Nailz Studio offer?

Dere Nailz Studio offers a variety of nail services including Russian E-File manicures, gel polish, builder gel extensions, and pedicures. Each service is meticulously performed to ensure high-quality results.

Q2. How do I book an appointment at Dere Nailz Studio?

Appointments can be booked online through our online booking platform. A non-refundable deposit of ₦8,000 is required to secure your appointment, which will go towards your service. It is recommended to arrive 30 minutes early if you need to soak off previous acrylics.

Q3. What are the operating hours of Dere Nailz Studio?

Dere Nailz Studio operates Monday to Saturday from 9:00 AM to 6:00 PM. We are closed on Sundays.

Q4. Are walk-ins allowed at Dere Nailz Studio?

No, all services at Dere Nailz Studio are strictly by appointment only. Walk-ins are not accepted, so it is mandatory to book an appointment in advance to secure your slot (<u>Fresha</u>).

Q5. Can I cancel or reschedule my appointment?

Yes, you can cancel or reschedule your appointment, but please note that the deposit is non-refundable. It's advisable to notify the studio as early as possible if you need to make changes to your appointment.

Q6. What safety and hygiene practices are in place?

Dere Nailz Studio follows strict safety and hygiene practices to ensure a clean and safe environment for all clients. Tools are sterilized, and the studio adheres to health regulations to provide a safe service experience.

For more detailed information or specific queries, feel free to contact our studio directly on Tel: +234 (0) 902 383 9074