



GENERAL POLICIES AND GUIDELINES

Child Safety Precautions

- Our salon is not child-proof. Please do not bring children under 8 years old who are not receiving a service.
- If you must bring a young child, please provide proper supervision with an additional caretaker. Dere Nailz does not offer childcare services.
- Young children in carriers or strollers are not allowed near service areas or to be held in laps. Only clients receiving services should be present in these areas.
- Older children who can sit quietly and unsupervised may wait in the designated seating area.

Pets Policy

- Pets are not allowed in the studio due to health standards and to respect other clients who may be uncomfortable around animals.
- If you bring your pet, you will need to leave them outside or take them home before receiving services.

Lost Property

- Dere Nailz is not responsible for personal items that are lost or damaged. Please take care of your belongings while at our premises.



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Comments/Feedback

- We welcome your feedback via social media or in person to deliver value to you.
- Please provide feedback to our staff during your service to ensure your requirements are met.
- For any concerns or feedback, please contact the manager at the location where you received the service or reach us via WhatsApp or Instagram DM.

The Right to Refuse Treatment

- We reserve the right to refuse service to clients who exhibit any form of disrespect towards Dere Nailz staff and brand.
- Amendments to Terms and Conditions: Dere Nailz reserves the right to amend terms and conditions as necessary, with reasonable notice given for any changes.

*Thank you for understanding and adhering to our policies.
We look forward to providing you with an exceptional
experience at Dere Nailz!*